

## How do GP Appointments work

I have an urgent problem  
which needs to be dealt  
with today

### What to do:

1. Call the Surgery from 8am.
2. Give your details to the care co-ordinator who will add you to a list for a clinician to contact you on the same day.

I want to see my GP  
for something but it is  
not urgent

### What to do:

1. Call any day after 9.30am to book an appointment.
2. Go to our website and book through 'your patient access'. [www.thehighlandspractice.co.uk](http://www.thehighlandspractice.co.uk)

**DID YOU KNOW YOU CAN ALSO SPEAK TO YOUR GP IN A BOOKED TELEPHONE APPOINTMENT OR ONLINE THROUGH E-CONSULT.**

Please ask reception for details.